GOVERNMENT OF INDIA
ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:4561
ANSWERED ON:29.03.2017
Common Service Centres
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Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:
(a) the extent to which the Government has achieved the objectives of implementing the Common Service Centre Scheme (CSCs) in the country;
(b) the salient features of the scheme along with the number of such Centres set up across the country so far, State-wise;
(c) the details of the procedure to be followed by an applicant along with the fee charged for registering of a CSCs;
(d) the details of the funds provided under the scheme during each of the last three years and the current year, State-wise;
(e) whether the cases of irregularities in the functioning of such centres have come to the notice of the Government during each of the last three years and the current year;
(f) if so, the details thereof, State-wise and the reasons therefor along with the action taken/being taken by the Government in such cases so far; and
(g) the other steps taken/being taken by the Government for effectively implementing the CSCs across the country?

Answer

(a) and (b): CSC Scheme under National e-Governance Plan (NeGP): The CSC Scheme was launched in September, 2006 under National eGovernance Plan (NeGP), with an aim to cover all 6 lakhs census villages through one lakh CSCs in the ratio of 1:6 across rural India. The primary objective of the CSC scheme is to provide Government-to-Citizen (G2C) and Business-to-Citizen (B2C) services in their locality.

As on 28 February, 2017, a total of 2,91,366 CSCs have been registered across the country, out of which, 1,81,173 are at Gram Panchayat (GP) level. Out of the total registered CSCs, 250,342 CSCs are active and transacting for delivery of eServices; out of them, 1,59,633 CSCs are at GP level. There are approximately 150 major services (nearly 4-5 sub-services) which are being delivered through CSCs across India.

The present model of CSCs which envisaged under CSC scheme is transaction and service delivery based, delivering a large bouquet of e-services through a single delivery technological platform, which would increase the sustainability of the CSCs across the country.
CSCs set up across the country so far, State-wise, are given at Annexure-I.

(c): Any entrepreneur having basic information and communication infrastructure and willing to set-up a CSC can register on the Digital Seva Portal through e-KYC. There is no fee charged for setting up of a CSC.
(d): Details of funds provisioned under CSC Scheme are given at Annexure −II.

(e) and (f): No, Sir.
(g): Efforts are being made by M/s CSC eGovernance Services Ltd. to provide more e-services to citizens such as Prime Minister Awas Yojna (PMAY), Swatch Bharat Mission, Soil Health Card, etc.
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ANNEXURE − I

STATE/UT-WISE CSC ROLL OUT STATUS AS ON 28 FEBRUARY, 2017
S. No. State No. of Gram Panchayat (GP) No. of CSCs Registered No. of CSCs Registered at GP level Total No. of Functional CSCs including GP Total No. of Functional CSCs at GP level
1 2 3 4 5
1 Andhra Pradesh 12833 9632 5613 7108 3598
2 Arunachal Pradesh 1779 208 136 49 42
3 Assam 2196 5227 1485 1997 1469
4 Bihar 8463 16825 8213 14284 8108
5 Chhattisgarh 9734 14355 9734 10932 9103
6 Goa 189 57 7 29 2
7 Gujarat 13735 18062 13885 15805 13885
8 Haryana 6155 6941 6105 5666 4857
9 Himachal Pradesh 3243 3791 3469 3111 2232
10 Jammu & Kashmir 4128 1669 1219 1293 854
11 Jharkhand 4423 7386 4393 6381 4393
12 Karnataka 5628 4837 2599 4390 2292
13 Kerala 979 3034 1095 2075 880

14 Madhya Pradesh 23012 20511 12564 20425 11607
15 Maharashtra 27920 29708 18807 29402 17307
16 Manipur 165 778 256 418 256
17 Meghalaya 1463 374 276 127 44
18 Mizoram 776 376 316 69 58
19 Nagaland 1123 232 230 58 47
20 Orissa 6234 9655 5913 5869 5484
21 Punjab 12800 8656 4818 3525 3259
22 Rajasthan 9946 30436 15038 29814 14878
23 Sikkim 165 116 68 30 22
24 Tamil Nadu 12618 12824 12333 7001 6307
25 Telangana 8787 4955 2819 4930 2819
26 Tripura 1038 621 442 353 322
27 Uttarakhand 7555 5902 4633 3911 3812
28 Uttar Pradesh 51914 59098 38123 57506 35321
29 West Bengal 3351 12873 6406 11723 6203
State Total 242352 289139 180995 248281 159461
Union Territory
1 Andaman & Nicobar 69 45 19 40 19
2 Chandigarh 17 81 21 63 21
3 Dadra & Nagar Haveli 11 22 11 21 9
4 Daman and Diu 14 23 10 18 9
5 Delhi 0 1844 0 1803 0
6 Lakshadweep 10 14 14 13 11
7 Puducherry 98 198 103 106 103
UT Total 219 2227 178 2064 172

GRAND TOTAL 242571 291366 181173 250345 159633

ANNEXURE −II

Details of funds released − last three years and current financial year (Rs. in Lakhs)
S. No. State Funds Released
2013-14 2014-15 2015-16 2016-17
1 Andhra Pradesh 0 0 0 0
2 Arunachal Pradesh 0 171.00 0 0
3 Assam 0 2767.00 0 0
4 Bihar 0 0 0 0
5 Chhattisgarh 0 0 0 0
6 Goa 0 0 0 0
7 Gujarat 0 1361.00 0 0
8 Haryana 0 0 0 0
9 Himachal Pradesh 0 0 0 0
10 Jammu & Kashmir 0 621.00 0 0
11 Jharkhand 0 0 0 0
12 Karnataka 0 0 0 0
13 Kerala 0 0 0 0
14 Madhya Pradesh 0 0 0 0
15 Maharashtra 0 0 0 0
16 Manipur 168.74 0 0 0
17 Meghalaya 0 0 0 0
18 Mizoram 53.13 95.00 74.72 74.72
19 Nagaland 0 233.00 137.44 0
20 Odisha 0 0 0 0
21 Punjab 0 0 0 0
22 Rajasthan 516.38 0 0 0
23 Sikkim 0 42.26 0 0
24 Tamil Nadu 0 0 0 0
25 Telangana 0 0 0 0
26 Tripura 0 123.39 77.87 0
27 Uttar Pradesh 0 0 0 0
28 Uttarakhand 0 0 0 0
29 West Bengal 0 0 531.53 0
30 Andaman & Nicobar 0 26.00 69.53 0
31 Chandigarh 0 0 0 0
32 Dadra & Nagar Haveli 0 0 0 0
33 Daman & Diu 0 0 0 0
34 Delhi 0 0 0 0
35 Lakshadweep 0 22.70 0 0
36 Puducherry 4.75 0 0 0

Under the CSC 2.0 project, Rs. 145.00 Cr. has been released in 2015-16 as Grant-in-aid (GIA) to the implementing agency
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